National Confidential Enquiry into Patient Outcome and Death

'Improving the quality of healthcare'

Newsletter

April 2020

EASTER FUN
Count the EGGS and Tweet us
The first person with the correct
number will win a prize!





Welcome to our spring newsletter. It has been a while since our last one, and what strange times to be sending this one. However, we thought it would be nice to stay in touch and it also gives us a platform to say a huge











to everyone working at the current time to care for patients and keep hospitals and the community running. We are in awe of the dedication in our wonderful NHS and if there is anything we can do for you - even if it is simply circulating messages of learning between hospitals, please do not hesitate to contact us info@ncepod.org.uk

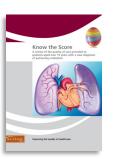
Recent reports

We have produced a number of reports in recent months. You can download them from our <u>website</u>, along with summary reports, useful infographics and QI tools!













We also have a limited number of printed reports we would like to find homes for (once we can get back to the office). If anyone would like hard copies of the following reports please email Anisa at awarsame@ncepod.org.uk

















News

In our non-invasive ventilation report (Inspiring Change 2017) we highlighted that CPAP & NIV were both coded under E85.2 in the OPCS classification. We are pleased to report that there has been an update and there is now a separate code of E85.6 for CPAP. This wasn't our doing but we are grateful to those who made it happen!

Young lay people needed

We have a fabulous panel of 'lay' adults who support us in the development of our studies and reports. We would like to encourage younger volunteers to join this group to ensure that children and young people's voices are at the heart of our child health programme. If you have any links to specific child/young person groups who could advertise this role please contact Marisa at mmason@ncepod.org.uk

Study Updates

In Hospital Management of Out of Hospital Cardiac Arrests

ohca@ncepod.org.uk

This study aimed to look at the quality of care provided to patients in hospital who had been admitted following an out of hospital cardiac arrest. Data collection is now closed and the report is near completion. It was expected to be released in the summer of 2020, but in light of the current situation it is likely to be delayed to late 2020.

For more information, please see our website: www.ncepod.org.uk/ohca.html

Dysphagia in people with Parkinson's Disease

dysphagia@ncepod.org.uk

This study aims to examine the pathway of care of patients with Parkinson's Disease (PD) who were admitted to hospital when acutely unwell. In particular, to identify and explore multidisciplinary care and review organisational factors in the process of identifying, screening, assessing, treating and monitoring the ability to swallow.

Data collection for this study is now coming to a close. We will inform you of final dates for the return of data, if we can still accept it, once normal work resumes. In the meantime we will still accept questionnaires but ask that you do not send us any case notes.

An online patient survey has also been developed as part of this study. This survey will stay open until Friday 1st May, and can be accessed via: https://www.surveymonkey.co.uk/r/NCEPOD Dysphagia Survey

The report was due for publication in winter 2020, however, due to the current situation this is likely to move to early 2021 instead.

For more information, please see our website: www.ncepod.org.uk/dysphagia.html

Physical Health in Mental Health Hospitals

phmh@ncepod.org.uk

This study aims to examine the physical health care of patients in mental health hospitals who have a long-term health condition or who are acutely unwell.

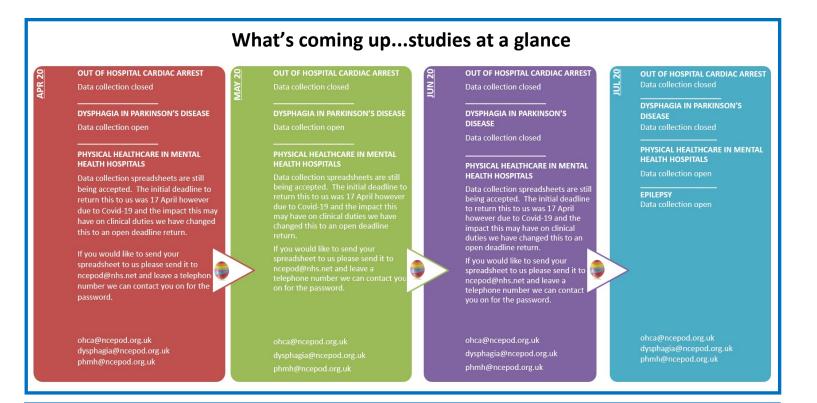
A case identification spreadsheet has been sent to local reporters in mental health hospitals and acute physical health hospitals to identify patients for the study. The initial deadline given was Friday 17th April, however, this has been suspended at the moment and a new deadline will be set once normal work resumes. We are still very happy to receive and process your spreadsheets in the meantime—the study sample period will not change.

For mental health Trusts in England and Trusts and Health Boards in Northern Ireland and Wales, we will let you know in due course about the dissemination of organisational questionnaires, clinician questionnaires and case note requests. Please be assured that we will give you plenty of notice that they are coming and plenty of time for their completion.

Two anonymous online surveys will also be available in due course, one for clinicians working in mental health hospitals and one for patients/service users.

The report was due for publication in summer 2021, however, due to the current situation this is likely to move to late 2021/early 2022 instead.

For more information, please see our website: www.ncepod.org.uk/phmh.html



New studies

These studies are currently in development and information will be put on our website as soon as it is available.

Epilepsy

This study will look at the in-hospital and ongoing care provided to patients with epilepsy.



Transition from paediatric to adult services

This study will look at the transition of care from paediatric to adult services. It is anticipated data collection will involve community and acute settings as well as primary care.

Community Acquired Pneumonia and Crohn's Disease have been chosen as two new topics to start developing throughout 2020/2021

Call for topics

The call for new topics is open for both the 'medical and surgical' and 'child health' programmes. The deadline is currently 14th September but this will be kept under review - see our website for more information. If you would like an informal chat about an idea, please email Marisa at mmason@ncepod.org.uk

NB: In response to the emails circulating last week - we confirm that we have no plans to undertake a review of COVID-19 care/deaths/data at the present time.

QI tools

To help dissemination of, and learning from, our report recommendations, we plan to explore potential QI tools we could provide. We will be supported in this by experienced QI leads, and will also be sending out a survey, hopefully over the summer, once things have calmed down, to seek suggestions on what tools you would like us to produce, so can we ask you to have a think about this.

National Data Opt-Out

For those of you based in England, you need to be aware that from Sept 2020 (previously March) you will need to check patient NHS numbers against the SPINE to see if they have opted out of national studies covered by S251 (many of the audits and enquiries). You will need to have a technical solution in place, using a MESH mailbox. Setting this up seems a bit complex for many (including us) so may be worth looking into if you have time and haven't already done so. All the details can be found here.

Next Local Reporter & Ambassador Day

If you are interested in attending an NCEPOD training day, please send your interest to: Dolores Jarman djarman@ncepod.org.uk

If you are interested in becoming an Ambassador contact us at info@ncepod.org.uk and we can tell you whether your hospital, or Trust/Health Board has someone in place already.

Online Questionnaire System

All questionnaires are now sent out through our online questionnaire system, as will case note requests. The system allows all Local Reporters to have real-time access to the status of questionnaire and case note returns.

If you have any feedback regarding our online system please send us an email info@ncepod.org.uk

















Returning case notes to NCEPOD

NB. THIS IS THE 'USUAL METHOD' - AT THE MOMENT DO NOT POST ANY CASE NOTES TO US AND IF YOU DO EMAIL ANY TO OUR NHS.NET ADDRESS PLEASE EMAIL INFO@NCEPOD.ORG.UK TO NOTIFY US - A STAFF MEMBER WILL CONTACT YOU FOR THE PASSWORD

By email - our preferred method of delivery









Always password-protect the files (do not use easy-to-guess passwords, such as the hospital or study name, and don't put the password in the email with the attached files)

Scan the notes as a PDF or save PDFs from your electronic patient record

- Email them to us (in a logical order) at ncepod@nhs.net, not one of the study or personal email addresses
- Phone us to inform us when they have been sent and to let us know the password you can speak to any staff member who answers the phone.

If you are unable to email the notes to us they should be packaged securely and sent via our freepost address. Plastic envelopes can be obtained from us.

The freepost licence number is RTBS - XCXG - RGLA . Use this licence number, along with our full address below to send any correspondence to us. We recommend that all case notes are sent via recorded delivery. To use Royal Mail recorded delivery, you need to add £1.10 onto the freepost envelope.

On receipt of case notes you should receive an email notifying you that they have been logged on our database. Clinicians completing questionnaires who provide an email will also receive a similar email when they submit a questionnaire so that they can record the activity for their CPD.

Information Governance

NCEPOD is registered with the Information Commissioner's Office for the purpose of data protection: number **Z5442652**

We have also received our Cyber Essentials certificate



Information about our data security and protection arrangements is on our website. Here you can also find our approvals to collect patient data under Section 251 of the NHS Act (2006).

For information on how patients can opt out of their data being used by us please click here

For information on the National Data Opt-Out in England click <u>here</u>

NCEPOD Green Policy

In our effort to reducing our carbon footprint we have recycled/shredded, since January 2020:

Mixed paper - 264kg Confidential and white paper - 110kg Cans and plastics - 24kg



Saving a total of 4 trees and 548kg of CO₂ emission savings



